

JOALI

Dear Valued Guest,

Since 1st of August 2020, it has been a joy for all of us at JOALI Maldives and JOALI BEING to once again welcome guests to our little piece of paradise. We look forward to welcoming more of you and want you to be able to book with confidence knowing there is flexibility in place during what is still an uncertain time in many countries. To assist with that we have updated our cancellation policies as follows:

- New bookings confirmed from 31 March 2021 for travel dates until 30 September 2022 can book safe in the knowledge that you can amend or cancel your booking for any reason without charge up until 30 days before your arrival.
- For any guests who cannot travel due to a Covid-19 related issue, we will allow to amend travel dates and use the credit for up to one year for any dates except Festive, 22 December 2022 – 10 January 2023. We will require copies of documentation showing the reason travel is no longer possible.
- For any bookings falling between 22 December 2022 – 10 January 2023, we will require 90 days' notice for free cancellation. 100% cancellation charge will apply inside of 90 days. For guest safety, we are implementing measures as follows:

Effective 05 March 2022, it has been decided to revise the PCR test requirement as below:

a) Passengers entering to Maldives are NO LONGER required to present a PCR negative test result upon arrival if the individual(s) have completed the prescribed dose(s) of a Covid-19 vaccine that is being approved by the Maldives Food & Drug Authority or by the World Health Organization (WHO) Emergency Use Listing (EUL) and at least 14 (fourteen) days have passed since. (Booster dose(s) are not required to be eligible for this exemption).

b) Tourists who spend their holiday in tourist facilities in inhabited islands are NO LONGER required to do a PCR test when departing from respective inhabited islands. However, Work Permit Holders and Maldivians are required to do a PCR test for Covid-19 between 3-5 days of arrival to Maldives. Additionally, children (above one year) who are not eligible for vaccination and individual(s) who have not completed the prescribed dose(s) of a Covid-19 vaccine, will still be required to present a negative PCR upon arrival to Maldives, for which the sample for the PCR is taken at most 96 (ninety-six) hours before the departure from the first port of embarkation.

However, Work Permit Holders and Maldivians are required to do a PCR test for Covid-19 between 3-5 days of arrival to Maldives. Additionally, children (above one year) who are not eligible for vaccination and individual(s) who have not completed the prescribed dose(s) of a Covid-19 vaccine, will still be required to present a negative PCR upon arrival to Maldives, for which the sample for the PCR is taken at most 96 (ninety-six) hours before the departure from the first port of embarkation.

- On arrival, all our guests will undergo the RT-PCR test (rapid Covid-19 test) on complimentary basis and will get the result within 20 minutes.
- For guests arriving from other resorts, we require a negative PCR test done with a maximum 48 hours prior to transfer. Negative PCR result must be emailed to fo.jomv@joali.com prior to departure from previous resort.
- Please also be reminded that it is still mandatory to complete the online health and safety questionnaire. This has to be completed within 24 hours prior to arrival in the Maldives. This questionnaire can be found here: <https://imuga.immigration.gov.mv/>

- Should you require PCR test on your return back to your country, our doctor will take the sample here in our island and we will bring the sample to Maafaru International Airport for the PCR testing. Results will be issued within 24 hours approximately. Rate is USD 75 net per person. Speedboat is complimentary.

Please don't hesitate to contact us should you have any questions - reservations.jomv@joali.com or reservations.being@joali.com

Yours truly,

JOALI Team